

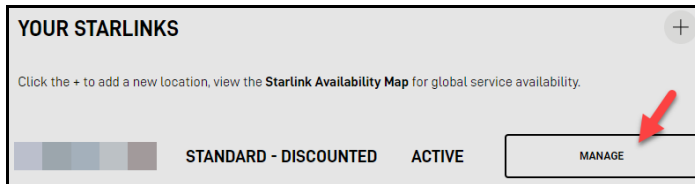
# Transferring Your Starlink™ Account to KVH Airtime



## IMPORTANT!

This procedure only applies if your account is currently held directly with Starlink and your Starlink terminal is unlocked; other Starlink terms and conditions may apply. For details, visit [starlink.com/legal](https://starlink.com/legal), select “Starlink Terms of Service,” and find “Transferring Services and Kits.” If your account is currently managed by a reseller, contact the reseller to cancel service and unlock your Starlink.

1. Go to [www.starlink.com/account](https://www.starlink.com/account) and log into your current Starlink account.
2. Under Your Starlinks, select **Manage**.



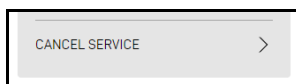
3. Note your Starlink’s KIT Number. This is the system’s serial number that you will need to activate with KVH.



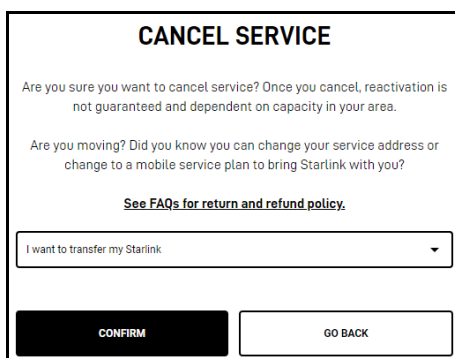
## IMPORTANT!

Be sure to write down the KIT Number (or better yet, take a photo). This number will no longer be viewable upon completing this procedure.

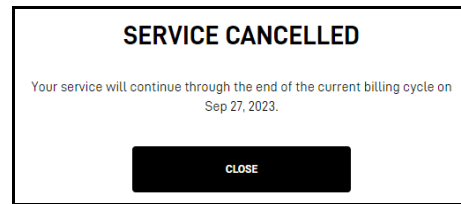
4. Select **Cancel Service**.



5. At Cancel Service, select “I want to transfer my Starlink” from the menu. Then select **Confirm**.



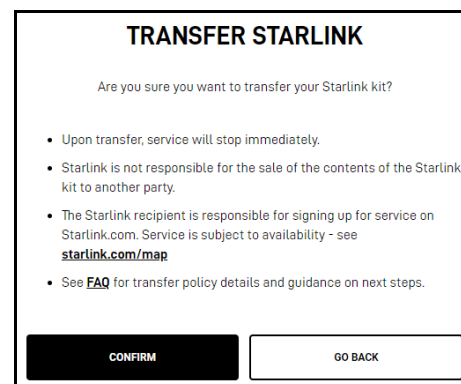
6. At Service Cancelled, select **Close**.



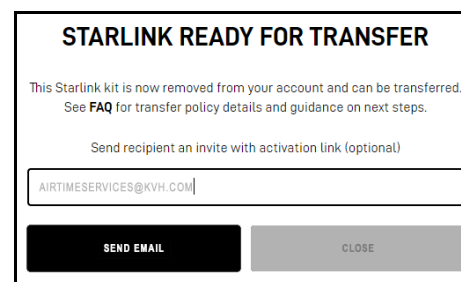
7. Select **Transfer**.



8. At Transfer Starlink, select **Confirm**.



9. At Starlink Ready for Transfer, enter “airtimeservices@kvh.com”. Then select **Send Email**.



10. Your Starlink system is now ready for activation with KVH. Fill out the KVH Airtime Activation Service Order form for Starlink (available from your KVH dealer or sales rep) then email it to [airtimeservices@kvh.com](mailto:airtimeservices@kvh.com). To complete this form, you will need to enter the Starlink system’s (KIT) serial number that you noted in step 3.