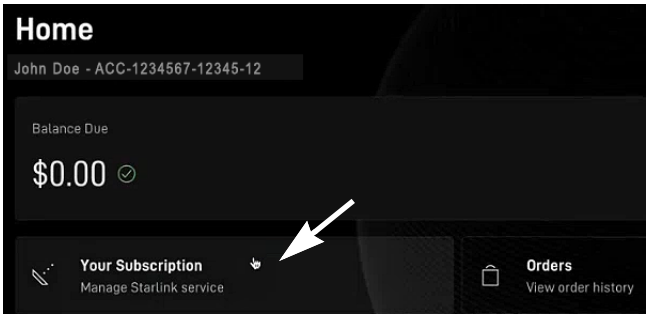
Transferring Your Starlink Account to KVH Airtime

IMPORTANT!

This procedure only applies if your account is currently held directly with Starlink and your Starlink terminal is unlocked; other Starlink terms and conditions may apply. *For details, visit starlink.com/legal, select "Starlink Terms of Service," and find "Transferring Services and Kits."* If your account is currently managed by a reseller, contact the reseller to cancel service and unlock your Starlink.

1. Go to www.starlink.com/account and log into your current Starlink account.
2. Select **Your Subscription**.



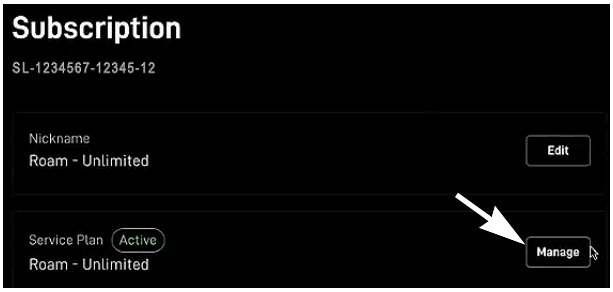
3. Scroll down to "Devices" and note your Starlink's KIT Number. This is the system's serial number that you will need to activate with KVH.



IMPORTANT!

Be sure to write down the KIT Number (or better yet, take a photo). This number will no longer be viewable upon completing this procedure.

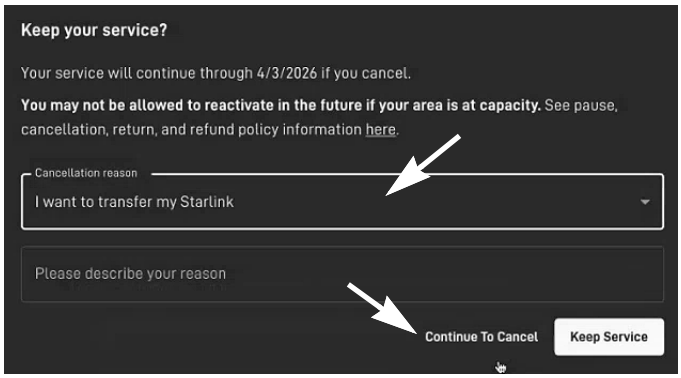
4. Scroll back up. If your service plan is Paused (not Active), skip to step 9. Otherwise, select **Manage**.



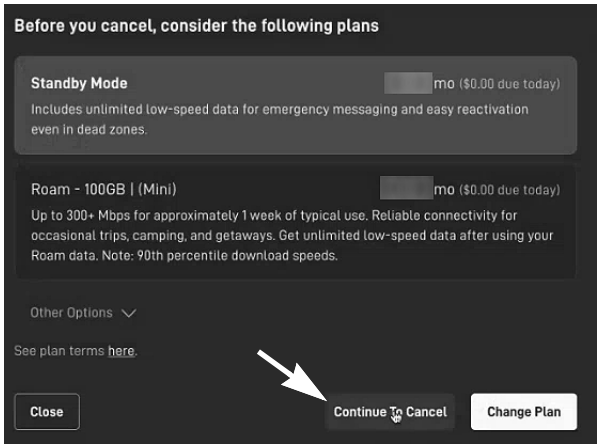
5. Select **Cancel Service**.



6. At "Keep your service?," select "I want to transfer my Starlink" from the drop-down menu. Then select **Continue to Cancel**.



7. At "Before you cancel...," select **Continue to Cancel**.



8. At "Let us make things right," select **Confirm & Cancel Service**.

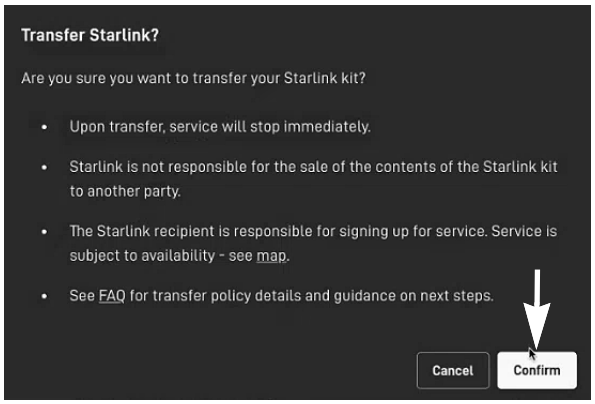


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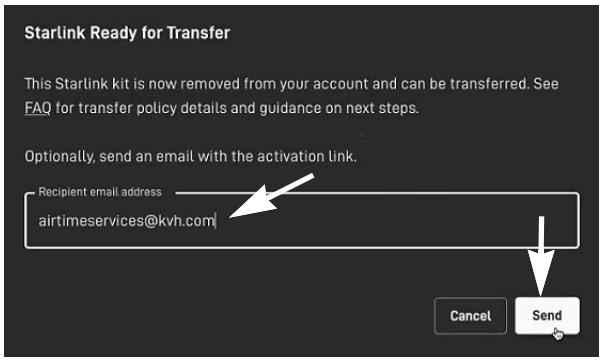
9. Scroll back down to “Devices,” and select **Transfer**.



10. At “Transfer Starlink?,” select **Confirm**.



11. At “Starlink Ready for Transfer,” enter **airtimeservices@kvh.com**. Then select **Send**.



12. Your Starlink system is now ready for activation with KVH. If you are new to KVH, please visit kvh.com/activate-starlink and follow the steps to create a new KVH account and activate your Starlink. If you already have a KVH airtime account, log into KVH Manager (via mykvh.com or the mobile app), select Fleet* from the menu, then select Activate and follow the steps.

    To complete activation, you will need the Starlink system’s (KIT) serial number that you noted in step 3.

Note: *If you need assistance with activation, please contact KVH Airtime Services at airtimeservices@kvh.com or +1-401-851-3862 (available 24/7/365).*

** If you need access to Fleet tools, contact KVH Airtime Services at airtimeservices@kvh.com or +1-401-851-3862.*