## Transferring Your Starlink™ Account to KVH Airtime



## **IMPORTANT!**

This procedure only applies if your account is currently held directly with Starlink and your Starlink terminal is unlocked; other Starlink terms and conditions may apply. For details, visit starlink.com/legal, select "Starlink Terms of Service," and find "Transferring Services and Kits." If your account is currently managed by a reseller, contact the reseller to cancel service and unlock your Starlink.

- Go to www.starlink.com/account and log into your current Starlink account.
- 2. Under Your Starlinks, select Manage.



3. Note your Starlink's KIT Number. This is the system's serial number that you will need to activate with KVH.



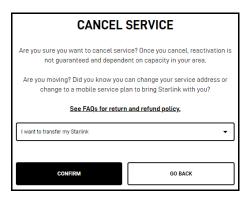
## **IMPORTANT!**

Be sure to write down the KIT Number (or better yet, take a photo). This number will no longer be viewable upon completing this procedure.

4. Select Cancel Service.

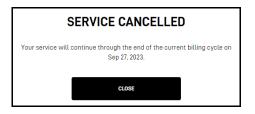


5. At Cancel Service, select "I want to transfer my Starlink" from the menu. Then select **Confirm**.



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6. At Service Cancelled, select Close.



Select Transfer.



8. At Transfer Starlink, select Confirm.

TRANSFER STARLINK		
Are you sure you want to transfer your Starlink kit?		
Upon transfer, service will stop immediately.		
Startink is not responsible for the sale of the contents of the Starlink kit to another party.		
The Startink recipient is responsible for signing up for service on Startink.com. Service is subject to availability - see startink.com/map		
See <u>FAQ</u> for transfer policy details and guidance on next steps.		
CONFIRM	GO BACK	

 At Starlink Ready for Transfer, enter "airtimeservices@kvh.com". Then select **Send Email.**

STARLINK READY FOR TRANSFER		
This Starlink kit is now removed from your account and can be transferred.  See FAQ for transfer policy details and guidance on next steps.		
Send recipient an invite with activation link (optional)		
AIRTIMESERVICES@KVH.COM		
SEND EMAIL	CLOSE	

10. Your Starlink system is now ready for activation with KVH. Fill out the KVH Airtime Activation Service Order form for Starlink (available from your KVH dealer or sales rep) then email it to airtimeservices@kvh.com. To complete this form, you will need to enter the Starlink system's (KIT) serial number that you noted in step 3.