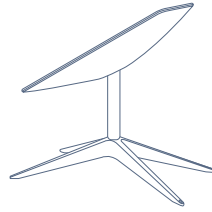


# Starlink Standard Actuated Activation and Configuration



## Activating Your Starlink

The Starlink system needs to be activated under a data plan by KVH. If you are new to KVH, please visit [kvh.com/activate-starlink](http://kvh.com/activate-starlink) and follow the steps to create a new KVH account and activate your Starlink. If you already have a KVH airtime account, log into KVH Manager (via [mykvh.com](http://mykvh.com) or the mobile app), select Plan\* from the menu, then select Activate and follow the steps.

**Note:** If you need assistance with activation, please contact KVH Airtime Services at [airtimeservices@kvh.com](mailto:airtimeservices@kvh.com) or +1-401-851-3862 (available 24/7/365).

To complete your activation, you will need one of the following Starlink identifiers:

- Starlink system (Kit) serial number (preferred method)
- Terminal ID (do not include the “ut” at the beginning)
- KVH serial number

The system serial number, starting with “KIT,” is printed on a label on the outside of the Starlink box (see Figure 1). The terminal ID can be found on the Advanced page of the Starlink mobile app (see Figure 2). The KVH serial number is printed on a label on the outside of the box (see Figure 3) as well as on the enclosed activation sheet.

\* If you need access to the Plan page, contact KVH Airtime Services at [airtimeservices@kvh.com](mailto:airtimeservices@kvh.com) or +1-401-851-3862 (available 24/7/365).

Figure 1: System (Kit) Serial Number Location



Figure 2: Terminal ID Location

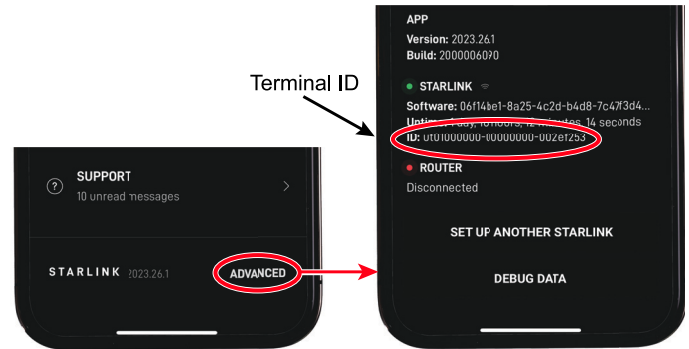


Figure 3: KVH Serial Number Location



## Technical Support

Within Continental U.S.A.: 1 866 701-7103 | Worldwide: +1 401 851-3806 | Email: [mvbsupport@kvh.com](mailto:mvbsupport@kvh.com)

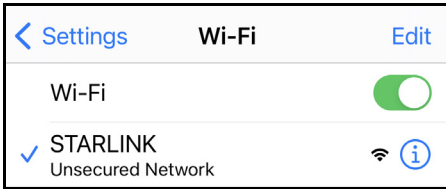
KVH, TracNet, CommBox, and TracPhone are trademarks of KVH Industries, Inc. Starlink is a registered trademark of Space Exploration Technologies Corp. All other trademarks are property of their respective companies. The information in this document is subject to change without notice. No company shall be liable for errors contained herein. © 2024-2025 KVH Industries, Inc., All rights reserved. 54-1587 Rev. C

## Changing the Wi-Fi Network Name and Password

KVH strongly recommends that you assign a password to your Starlink’s Wi-Fi network to prevent unauthorized access. You may also change the name (SSID) of the network. Follow the steps below.

1. Connect your mobile device to the **STARLINK** or **STINKY** Wi-Fi network (no password).

Figure 4: Default Starlink Wi-Fi Network Connection



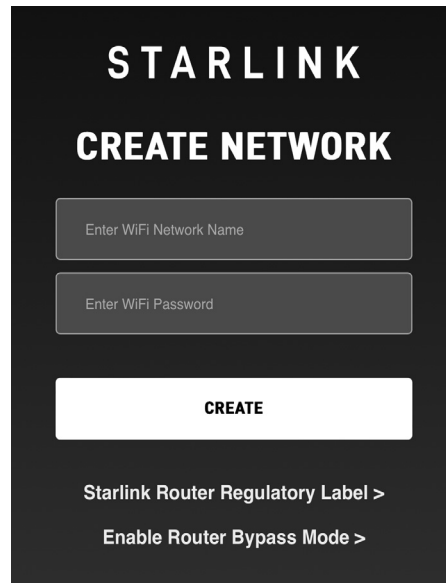
**If you do not see this network**, cycle power (unplug then plug back in the AC power cord) on the router six times in a row, allowing 2-3 seconds between power cycles. Then wait a few minutes for the router to initialize.

Figure 5: Starlink Gen 2 Router Power Cable Connection



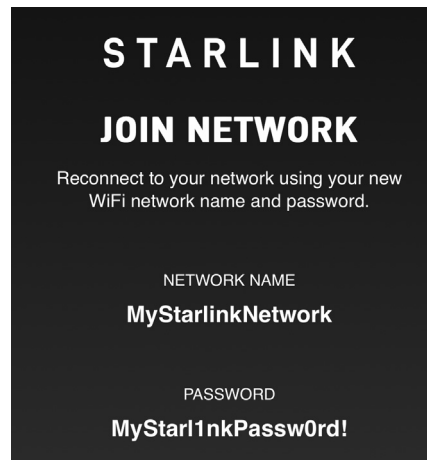
2. Open a web browser and go to **192.168.1.1**. You should see “Starlink Create Network.”

Figure 6: Starlink Create Network Page



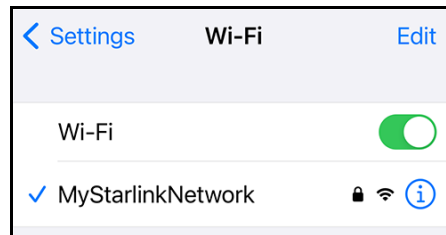
3. Enter a new name and password for the Starlink Wi-Fi network. Then select **CREATE**. A confirmation screen will appear.

Figure 7: Confirmation Screen



4. Reconnect to the Starlink Wi-Fi network using your new network name and password.

Figure 8: Connection to Renamed Starlink Wi-Fi Network



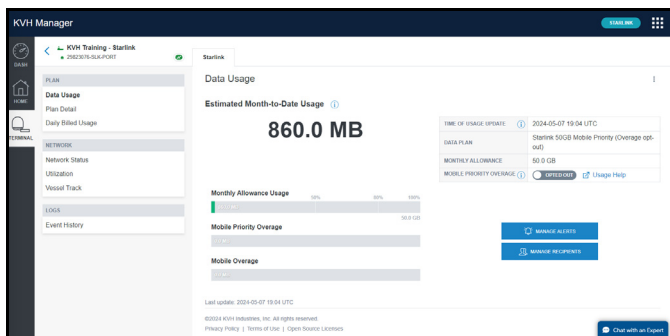
# Viewing and Managing Your Starlink Data Usage

## KVH Manager

The KVH Manager secure web portal provides many helpful data management and reporting tools, such as:

- View antenna system connection status, location, and data usage
- Set up data usage and overage alerts via email and/or text message
- Opt-in or opt-out of Mobile Priority Overage
- Enable and configure optional KVH Basic Email Service

Figure 9: Starlink Usage Info in KVH Manager (Example)



To access KVH Manager, follow these steps:

1. Open a web browser on any computer connected to the Internet and enter <https://www.mykvh.com>.
2. At the myKVH login page, enter your email address and myKVH password (provided by KVH Airtime Services).
3. Select **KVH Manager**.

**Note:** If you are the subscriber/authorized user for the account, contact KVH Airtime Services ([airtimeservices@kvh.com](mailto:airtimeservices@kvh.com)) to receive your myKVH login or to add/remove users.

**Note:** To learn more about KVH Manager tools for Starlink, view the overview video at [www.kvh.com/starlink](http://www.kvh.com/starlink).

## Optional CommBox Edge

KVH’s CommBox Edge Communications Gateway allows you to integrate and control all of your communication channels, including Starlink, 5G/LTE, VSAT, Wi-Fi, and more. It offers a powerful suite of network and bandwidth management tools, including:

- Prioritization and bonding of multiple WAN (wide area network) connections
- Fully configurable application controls, content filters, rate limits, and usage quotas
- Captive access network and user data allocations
- Secure remote access to onboard networked devices
- Cloud-managed user interface and mobile app with real-time metering and analysis

Visit [kvh.com/edge](http://kvh.com/edge) or contact the KVH Sales Department at [sales@kvh.com](mailto:sales@kvh.com) to learn more.

Figure 10: CommBox Edge 6



Figure 11: CommBox Edge User Interface

