

# AgilePlans® by KVH

## OneWeb Intellian® OW11FM

### Equipment Reshipping Instructions



The following instructions explain how to prepare an Intellian OW11FM antenna system, including the antenna and below deck equipment (power supply and CNX-WIFI) for shipping.




## Getting Help

If you need assistance, please contact KVH's Agile Orders Group at [agileplansorders@kvh.com](mailto:agileplansorders@kvh.com).

### IMPORTANT!

These instructions assume the equipment has been removed from the vessel and that you have access to the original packaging. **If all essential components are not returned, or if the equipment is damaged and/or does not function normally, you will be billed for the cost of replacement or repairs.**

The following items must be returned:

	
Intellian antenna	
	
CNX-WIFI and wall mount	Power supply

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Follow the instructions below to prepare the antenna for shipment.

1. Cover the antenna with the protective dome cover.
2. Place the antenna in the cardboard insert in the bottom of the antenna shipping box.

**Figure 1: Antenna in Antenna Shipping Box**



3. Place the cardboard cover on top of the antenna. Then close and seal the box.

**Figure 2: Cardboard Cover in Antenna Shipping Box**



4. Place the CNX-WIFI and mounting bracket in the foam inserts in the CNX-WIFI box. Then close and seal the box.

**Figure 3: CNX-WIFI in Box**



5. Place the power supply in the power supply box. Then close and seal the box.
6. Place the CNX-WIFI and power supply boxes in the CNX-WIFI shipping box.

**Figure 4: CNX-WIFI and Power Supply in Shipping Box**



7. Place the cardboard cover on top of the CNX-WIFI shipping box components. Then close and seal the box.

Figure 5: Cardboard Cover in CNX-WIFI Shipping Box



8. Position the CNX-WIFI and antenna shipping boxes in the KVH shipping box.
9. Secure all items in the KVH shipping box with ample packing paper. Then close and seal the box.
10. On the outside of the KVH shipping box, clearly write the RMA number.

**Using Incoterms DDP, ship the Intellian system to the address provided by the KVH Agile Orders Group.**

*Shipments received without an RMA number will be returned to you at your expense.*