KVH Crew Internet



Effective 14 February 2023

Offer vital connectivity to crew while managing your vessel's data

- Provide a dedicated crew network for Internet access
- Set crew data allocations on a daily, weekly, or monthly basis
- Limit Internet access hours for crew per day
- Set allocations per connection type (e.g. satellite, cellular, Wi-Fi)

Compatible with: TRACNET SMH TRACNET SMF TRACNET SMF

TracNet[™] Hybrid Terminals

Pricing & Activation

KVH Crew Internet is a value-added service included with your KVH airtime plan at no extra charge. To start using KVH Crew Internet service, reach out to KVH airtime services at airtimeservices@kvh.com and request to be activated.

Provide a crew Internet solution on your vessel that supports crew welfare and enables traffic allocation

The KVH Crew Internet Service provides vital connectivity to crews, allowing mariners to enjoy web and social connections while out at sea. The service provides a versatile, effective way to enhance crew morale and wellbeing through connectivity while managing your onboard data use for operational efficiency.

Crew will enjoy using their personal email and WhatsApp, checking social media, browsing the web, managing personal affairs, and staying in touch with friends and family. Your fleet administrator can set data allocations and limits on a daily, weekly or monthly basis. Allocations can also be set by connection type, such as satellite, cellular, or Wi-Fi with KVH's new TracNet hybrid antennas. And, online hours can be limited for safety reasons. Plus, crew will enjoy their Crew Internet service no matter where they are within the fleet. Their login and allocations follow them as they move from ship to ship, ensuring no disruption in their use of the service.

The KVH Crew Internet interface is convenient and userfriendly for both crew and fleet administrators. Crew can log into a convenient portal to use data, track use, and budget their time spent online. The fleet administrators team can access a convenient tab in the secure KVH Manager portal to set allocations and controls, and to view usage of the vessel or fleet.



General Terms

See the KVH Master Service Agreement for complete set of terms and conditions







KVH Industries A/S

EMEA Headquarters

Birkeroed, Denmark

Tel: +45.45.160.180 Fax: +45.45.160.181

Fmail: info@emea kyb.com

KVH Industries, Inc.
World Headquarters
Middletown, RI U.S.A.
Tel: +1.401.847.3327 Fax: +1.401.849.0045
Fmail: info@kyh.com

KVH Industries Pte Ltd.

Asia-Pacific Headquarters
Singapore
Tel: +65.6513.0290 Fax: +65.6472.3469
Email: info@apac.kvh.com

^{*} KVH Crew Internet is currently available on TracNet terminals; it is not compatible with TracPhone systems. KVH QuickCrew is available on TracPhone terminals.