

KVH is a Starlink Authorized Tier 1 Reseller

# KVH SERVICE PLANS Starlink Global Priority Service

Available with any Starlink Antenna

## Considering Starlink for your connectivity?

Choose KVH and enjoy Starlink's speed and affordability, KVH's 24/7/365 live global service and support, a robust management app, concierge-level customer service, enhanced control, and the benefits of KVH's advanced, integrated services for security, connectivity, and versatility.

KVH offers packages tailored to your needs and budget, ensuring the best performance for your Starlink Global Priority service, which is **Ideal for maritime and global connectivity, with coverage across all Starlink service areas**.

## Select Your Global Priority Starlink Service Plan

Monthly Data Plans	\$/month (USD)	Monthly Allowance	Overage Rates \$/GB (USD)	
Starlink 50 GB Global Priority	<ul> <li>4 100 GB Global Priority</li> <li>4 300 GB Global Priority</li> <li>4 600 GB Global Priority</li> <li>4 1 TB Global Priority</li> <li>5 TB Global Priority<sup>1</sup></li> <li>5 TB Global Priority<sup>1</sup></li> <li>10 TB Global Priority<sup>1</sup></li> </ul>	50 GB	If opted-in for overages, overage fees per GB will be incurred until the data allowance resets on the first day of each month.  Contact KVH sales for pricing.	
Starlink 100 GB Global Priority		100 GB		
Starlink 300 GB Global Priority		300 GB		
Starlink 600 GB Global Priority		600 GB		
Starlink 1 TB Global Priority		1 TB		
Starlink 2.5 TB Global Priority <sup>1</sup>		2.5 TB	If opted-out of overages and	
Starlink 5 TB Global Priority <sup>1</sup>		5 TB	data allowance is consumed, customers will receive free unlimited data up to 1 Mbps/0.5 Mbps (down/up)	
Starlink 10 TB Global Priority <sup>1</sup>		10 TB		
Starlink 15 TB Global Priority <sup>1</sup>		15 TB		
Starlink 25 TB Global Priority <sup>1</sup>	25 TB Global Priority <sup>1</sup>		for the rest of the month.	

<sup>&</sup>lt;sup>1</sup> Supports dual Starlink terminal/single service plan configuration. This configuration will only be charged one TAC fee.

All service plans include the Starlink Terminal Access Charge (TAC), a monthly fee Starlink requires of all Global Priority service plan subscribers to access the network. Service requires a One-time Activation Fee of \$200

#### Select a KVH Starlink Global Priority OneCare® Plan

KVH Starlink subscribers are required to select a Global Service and Support Package with their data service plan

Benefits	Essential \$49/mo	Standard \$169/mo	Premier \$349/mo	Premier+ \$549/mo
24x7/365 Tier 1 Technical Support	X	X	X	X
Third-party Warranty Administration	X	X	X	X
Service Event Scheduling & Coordination		X	X	X
Warranty Labor <sup>2</sup>	X	X	X	X
Access to KVH's Unit In Advance Program <sup>4</sup>	X	X	X	X
VIP Prioritized Technical Support & Airtime Services Phone Queue			X	X
Tech Support Email and Case Prioritization			Х	X
Airtime Services Email and Case Prioritization			Х	X
Technician Travel <sup>3</sup>				X
Extended Warranty (parts & onboard labor) <sup>2</sup>				Х
Two-way Economy Air Freight				Х

## **Starlink Global Priority Service**

## Other Benefits of Activating Your Starlink Service with KVH:

- Monthly service is billed in arrears
- A complete Starlink Solution with kits, mounts and accessories in stock for same-day shipping
- Monthly billing starts when you choose to activate, not when your Starlink kit ships
- KVH subscribers have access to KVH Manager, a powerful, secure suite of tools designed to help you take full control of your connectivity. The intuitive platform offers advanced features such as data usage reporting, text and email alerts for usage, opt-in or opt-out of Top-Ups, billing and terminal information, daily billed usage, network status, position, telemetry and real-time tracking, to enhance operational efficiency.



## Consider Expanding Your Starlink Capabilities with:

#### **KVH Value-added Services**

Ask us about our great value-added services to take full advantage of your Starlink system, including:

- Get crystal-clear voice calling when you add a KVH multimedia terminal adapter (MTA) (KVH p/n 19-1191) and as many as two VoIP lines. Plus, you can also add as many as ten virtual local numbers (five per line).
- For commercial vessels, promote crew wellbeing with premium digital entertainment and daily news when you bring the KVH linkHUB media player onboard.
- Sign up for a public IP for enhanced networking.

#### KVH CommBox™ Edge Communications Gateway

Take control of your Starlink with KVH's CommBox Edge Communications Gateway, the most powerful network and bandwidth management solution available.

Visit **kvh.com/edge** for more information on this popular optional accessory.



#### Contact sales@kvh.com for Pricing

#### **General Terms**

- All prices are in \$USD and do not include any taxes or fees that may apply.
- All services and plans are subject to the KVH Master Services Agreement.
- No annual contract for purchased equipment; rate plans are month-to-month, automatically renewing on a monthly basis. For leased terminal equipment, the contract term must be concurrent with, and extend to, the end of the lease period.
- For complete details on plan changes, see "Airtime Rate Plan Change/Suspension Policies" at kvh.com/airtimeresources.
- First voice line with a KVH-assigned phone number is \$49/month; the second \$39/month.
   User-specified voice line phone numbers are \$70/month. Voice calling requires a KVH MTA.
- Virtual local phone numbers can be added for a monthly fee of \$39 per number (5 max. per voice line) where available/subject to in-country regulations.
- Both incoming and outgoing calls are charged at \$0.68/minute. A few select countries
  and satellite phone services are blocked. Contact KVH Airtime Services for special rates
  for these areas and services.

kvh.com/starlink



Visit kvh.com/offices for regional headquarters and sales locations and contact details.

