

TracPhone® VIP/V-series Flex Airtime Rate Plans



EFFECTIVE 7 JANUARY 2019

In addition to KVH's standard mini-VSAT BroadbandSM Airtime Rate Plans that offer a new concept in airtime subscription plans with options that are flexible, easy to manage, and competitively priced to meet the needs of every customer, KVH offers **Flex Rate Plans** tailored specifically to the needs of our customers. Select the plan that fits your needs:

Open-Flex Rate Plans

- All plans offer the highest speeds available for the TracPhone VIP/V-series antenna selected
- No suspension restrictions – only pay for the months you need coverage²
- Unrestricted access to all applications and protocols
- Prioritization of the subscriber's traffic on the network with "Business Class Service"
- 100% transparency with easy-to-use alerts, system configuration, and crew allocation tools through the mykvh.com portal's mini-VSAT Manager¹
- Large data allowances with extremely affordable "over-plan" rates
- 2 phone lines available for TracPhone Enhanced Voice Service
- Economical long distance phone rates

KVH's **Open-Flex Rate Plans** give you the ultimate flexibility! Pay for your data plan only in the months you need it, with no limits on suspensions, plus get all of the great features of KVH's standard Open Rate Plans.

DATA SERVICE V7IP/V7 – Ku-band • V11IP/V11 – Ku/C-band					
Monthly Data Plans	Monthly Rates (\$USD)	Data Rates ⁴		Data Plan Allotment	Overage Rates (\$/MB)
Plan	\$/Month	Shore-to-Ship	Ship-to-Shore	MB/Month	\$/MB
OP2K-F	\$1,319	V11IP/V11: 4 Mbps V7IP/V7: 3 Mbps	V11IP/V11: 1 Mbps V7IP/V7: 512 Kbps	2,000	\$0.60
OP5K-F	\$1,649			5,000	\$0.30
OP10K-F	\$2,749			10,000	\$0.25
OP20K-F	\$4,399			20,000	\$0.20
OP40K-F	\$6,599			40,000	\$0.15
OP80K-F	\$12,099			80,000	\$0.14
OP150K-F	\$19,799			150,000	\$0.12
TRACPHONE ENHANCED VOICE SERVICE					
Phone calls to land or mobile for as low as \$0.05/minute!					

Metered-Flex Rate Plans

- All plans offer the highest speeds available for the TracPhone VIP/V-series antenna selected
- No suspension restrictions – only pay for the months you need coverage²
- Unrestricted access to all applications and protocols
- 100% transparency with easy-to-use alerts, system configuration, and crew allocation tools through the mykvh.com portal's mini-VSAT Manager¹
- Affordable "over-plan" rates
- 2 phone lines available for TracPhone Enhanced Voice Service³
- Long distance phone service with simple, single price worldwide and economical long distance phone rates

KVH's **Metered-Flex Rate Plans** give you all of the great features of KVH's standard Metered Rate Plans plus the flexibility to pay for your data plan only in the months you need it.

DATA SERVICE V7IP/V7 & V3IP/V3 – Ku-band • V11IP/V11 – Ku/C-band					
Monthly Data Plans	Monthly Rates (\$USD)	Data Rates ⁴		Data Plan Allotment	Overage Rates (\$/USD)
Plan	\$/Month	Shore-to-Ship	Ship-to-Shore	MB/Month	\$/MB
M50-F	\$109	V11IP/V11: 4 Mbps V7IP/V7: 3 Mbps V3IP/V3: 2 Mbps	V11IP/V11: 1 Mbps V7IP/V7: 512 Kbps V3IP/V3: 128 Kbps	50	\$2.99
M250-F	\$549			250	\$2.99
M500-F	\$829			500	\$2.99
M2000-F	\$1,649			2,000	\$0.75
TRACPHONE ENHANCED VOICE SERVICE					
All phone calls to land or mobile WORLDWIDE only \$0.49/minute!					

¹System configuration & crew allocation tools only available with TracPhone V11 and VIP-series antenna systems

²See Flex Terms on reverse

³TracPhone V3IP/V3 has one available phone line

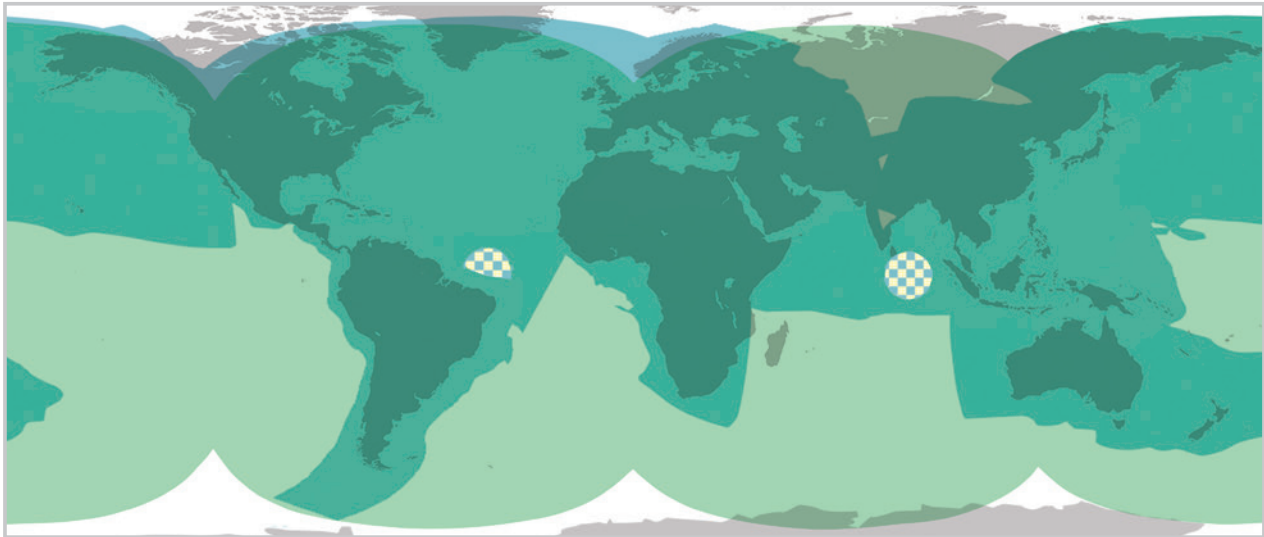
⁴Data rates are rate plan maximums

TracPhone Enhanced Voice Service... the Best in the Business!

TracPhone V_{IP}/V-series' Enhanced Voice Service is a managed solution optimized for satellite communications and fully integrated into the mini-VSAT Broadband solution. Network voice prioritization assures that bandwidth is allocated to each telephone line to ensure the high quality of your voice connection even while other users surf the web, log into corporate networks, or send and receive email. With TracPhone Enhanced Voice Service you will enjoy always-on voice connections and a great suite of convenient features and account management tools that you can access anywhere in the world!

mini-VSAT Broadband Coverage

The TracPhone V_{IP}/V-series offers a truly global coverage area, including the most widely used shipping routes around the world, with high-speed, reliable Internet and voice connections. Visit www.kvh.com/minivsatmap for the most up-to-date details.



■ Ku-band Coverage with C-band Overlay*

■ Ku-band Coverage Only

■ C-band Coverage Only

* The TracPhone V7, V3_{IP} and V3 are 2-axis, stabilized antennas that do not provide coverage in areas where the satellite is directly overhead as shown in the hatched areas above.

General Terms

- All prices are in USD and do not include any taxes or fees that may apply.
- All rate plans are based on a minimum 1-year contract.
- Published data rates are rate plan maximums and may vary in different regions and under different conditions. Subscribers will typically experience speeds ship-to-shore that are 70-80% of the published data rates.
- All services and plans are subject to the KVH Master Services Agreement.
- Subscribers are permitted to change subscription plans and suspend service with certain restrictions. For complete details, see "Airtime Rate Plan Change/Suspension Policies" at www.kvh.com/mvbcustomercenter.
- KVH offers first voice line at no charge and second voice line at \$20/month. KVH-assigned voice line phone numbers for either line are provided at no charge. User-specified voice line phone numbers for either line are \$20/month. Contact KVH Airtime Services for available area/city codes.
- Virtual local phone numbers can be added for a monthly fee of \$20 per number (5 max per voice line) where available and are subject to in-country regulations. Contact KVH Airtime Services for available area/city codes.
- With Metered Plans, both incoming and outgoing calls are charged at \$0.49/minute. A few select countries and satellite phone services are blocked. Contact KVH Airtime Services for special rates for these areas and services.
- On Open plans, outgoing calls and faxes are subject to long distance charges. See details on the "TracPhone V11_{HTS}/V11_{IP}/V11 & V7_{HTS}/V7_{IP}/V7 – Enhanced Voice Service Long Distance Rate Sheet" at www.kvh.com/mvbcustomercenter.
- A maximum of 5 Global Static IP addresses are available per modem. See www.kvh.com/staticip for details.

Flex Plan Additional Terms

- Suspension is available in 1-month increments with no minimum or maximum limit.
- Fees for remote diagnostics and monitoring service, KVH OneCare™ Technical Assistance Package, VoIP lines, remain in effect during the suspension period.
- \$100 fee applies for each rate plan service suspension and reactivation.
- IP-MobileCast is not available with Flex Plans.
- For complete details on suspension policies and available plan changes, refer to the "Airtime Rate Plan Change/Suspension Policies" at www.kvh.com/mvbcustomercenter.



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